



CAMPBELL & PARTNERS
EUROPEAN RECRUITMENT CONSULTANTS

Ref No: JS/1384

BUSINESS ANALYST INTERNATIONAL PAYMENTS

Client:

One of the world's most successful e-commerce service providers. In order to strengthen the retail organization, we are now looking for a skilled professional to help enhance payment-processing performance.

Location: Berlin

Responsibilities:

- support software development, product management and technical operations re payment methods and secure on-line processes
- act as first point of contact re payment transactional issues for internal and external partners
- drive operational efficiencies and escalation reduction in liaison with business partners
- identify potential risks/obstacles and execute appropriate corrective action
- manage operational relations with third-party payment partners
- improve customers' payments experience

Requirements:

- university graduate in an appropriate subject
- experience of payments industry
- proficient in German and English
- strong SQL, analytical and problem-solving skills
- data-driven
- superior customer-service skills
- a motivated and pro-active self-starter
- able to build relationships across geographies and disciplines

Please e-mail your application to: first@campbell.de